Too often, a Domestic Violence victim can't begin a plan to leave until she/he believes a life outside the relationship is possible.

FREQUENTLY ASKED QUESTIONS

Q: Who can I talk to about my situation or leaving my abusive relationship?
A: Call our Domestic Violence Hotlines at 831.422.2201 or 831.394-8372, or the National Domestic Violence Hotline at 1.800.799.SAFE (7233).

Q: If I don’t have a car, how do I get to the shelter?
A: Ask a friend or relative, or take a bus, taxi, or Uber. When necessary, staff can arrange for a taxi to pick up persons fleeing domestic violence.

Q: Is there a waiting list to stay in the shelter?
A: We give priority to persons fleeing domestic violence. If our shelters are full, we will try to find safe housing at other agencies.

Q: What if I don’t speak English?
A: Bilingual staff are available at both locations 24 hours / 7 days per week.

Q: What if my child is 18?
A: We will need to conduct a separate intake at admission.

Q: What do I need to bring?
A: Your photo ID and Social Security card, and birth certificates and Social Security numbers for all children.

Q: What if I have no money for food?
A: Food for you and your children will be provided.

Q: What if I don’t have toiletries?
A: Toiletries are provided.

Q: What if I take medications?
A: Bring all medications with you.

LAURA’S STORY

“I came with nothing but a bag of fears, sadness, brokenness & a lot of visual injuries. The Domestic Violence Shelters of Community Homeless Solutions put my bag aside and took care of me. They provided me with food, clothes & shelter. Meals were cooked & brought to my room while I healed. To the staff that cooked & cleaned for me and always asked if I needed anything or if I was ok, I wish nothing but God’s love to you because you made my needs your job.

I will never forget the shelter staff and everything they did for me in my time of need.”

Community Homeless Solutions is the largest provider of Domestic Violence Shelter Services in Monterey County.
DOMESTIC VIOLENCE EMERGENCY SHELTERS

Community Homeless Solutions is Monterey County’s largest provider of shelter for women and children fleeing Domestic Violence.

We operate two emergency shelters at confidential locations in the cities of Monterey and Salinas. Our shelters provide housing, social, and other services that enable guests to transition to a better tomorrow.

DOMESTIC VIOLENCE can happen to anyone regardless of age, gender, race, religion, culture, socio-economic level or educational attainment.

WE OFFER REFUGE AND SAFETY

Community Homeless Solutions emergency shelters offer refuge, safety, and protection to those living in fear, isolation, and without hope.

Our knowledgeable staff provides compassionate support that help restore the dignity of our guests who come battered and broken, often fleeing one of the darkest periods of their lives.

COMMUNITY HOMELESS SOLUTIONS provides Emergency Shelter to over 400 victims of Domestic Violence annually.

HOW YOU CAN HELP

Your support can make a difference and will help provide shelter and services to some of the County’s most vulnerable residents: Women and Children fleeing domestic violence. In addition, your donation is tax deductible.

Please visit our website to learn more.

www.CommunityHomelessSolutions.org

UNDERSTANDING ABUSE

Domestic violence occurs when a person uses physical violence, coercion, threats, intimidation, isolation, stalking, emotional abuse, sexual abuse or economic abuse to control another partner in a relationship. Domestic violence can be a single act or a pattern of behavior in relationships, which encompass dating, marriage, family and roommate relationships.

"Helping People Transition to a Better Tomorrow"

HOW WE CAN HELP

If you or someone you know needs safe shelter and a foundation for ending the cycle please call or have them call one of our local shelters at:

(831) 394-8372 or (831) 422-2201

Our Shelters are drug/alcohol free safe houses for victims of domestic violence regardless of their race, religion, gender and culture or economic/education.